

Japanese Management Leadership Program Workshop  
**Braving the Impossible:  
How to Navigate Situations with No Right Decision**

November 20, 2023

Board Rooms 320 & 330, Geffen Hall, Columbia Business School



*Featuring:*

**Adrian Jacques Ambrose**, Senior Medical Director, Columbia University Irving Medical Center; Assistant Professor, Columbia Vagelos College of Physicians and Surgeons

*Introductory Remarks:*

**Ryoko Ogino**, Managing Director; Co-Founder, Japanese Management Leadership Program, CJEB

*Hosted by:*

Center on Japanese Economy and Business and Japan Business Association, Columbia Business School

Occasionally, in spite of our best efforts, we may encounter complex problems and ethical dilemmas that defy simple solutions. In these "impossible" situations, we attempt to find a definitive "right" answer, which may remain painfully elusive or frustratingly impractical to implement. These situations are a ubiquitous part of life, spanning from personal dilemmas to societal challenges. While daunting, these "impossible" moments also offer fertile ground for growth and personal development. This hands-on workshop challenged participants to navigate seemingly insurmountable situations in ethics, emotional resilience, and interpersonal management. Participants learned how to negotiate/have discussions in a way that doesn't immediately raise defenses, find that middle ground when engaging with others, and better manage intense emotions personally and interpersonally. This workshop was a Phillips Pathway for Inclusive Leadership (PPIL) approved event addressing the essential inclusive leadership skill of managing intercultural dialogue, and it was also part of CJEB's Japanese Management Leadership Program (JMLP).