# William Duggan, Ph.D.

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## Columbia Business School, New York (2001-)

### Strategic Intuition

I have published six books on strategic intuition since arriving at Columbia: *The Art of Ideas* (2019, co-author Amy Murphy), *The Seventh Sense* (2015), *Creative Strategy: A Guide for Innovation* (2012); *Strategic Intuition: The Creative Spark in Human Achievement* (2007); *The Art of What Works: How Success Really Happens* (2003); and *Napoleon's Glance: The Secret of Strategy* (2002). I teach the subject as elective courses in our MBA and Executive MBA programs, and as shorter sessions in custom and open Executive Education programs. In October 2007 the *Financial Times* named me a 'Professor to Watch' on the strength of my work on strategic intuition. *Strategy + Business* magazine named *Strategic Intuition* the best Strategy book of 2007. In 2013 I received the Dean's Award for Teaching Excellence.

## Other Teaching

I occasionally taught the core MBA and EMBA core courses on strategy formulation; helped pioneer Master Classes with courses on education, economic development, and strategic intuition; helped Professor Trevor Harris develop a school-wide core curriculum on General Motors; founded New York City immersion courses; helped the Vice Dean for Teaching to develop and implement best practices in core courses.

I co-developed with Professor Sheena Iyengar two new courses: Think Bigger, to apply strategic intuition in workshop form; and Corporate Innovator, to help someone with a new idea put it into action in a big company. We co-wrote two books, due out in early 2022: *Think Bigger* and *The Think Bigger Workbook*. I co-taught Think Bigger and will launch Corporate Innovator in 2022.

## Ideas at Work

I wrote and co-wrote more than 60 pieces on other faculty's research for *Ideas at Work*, the School's online magazine for practitioners across all our disciplines.

## Speaking

I have spoken many times on strategic intuition for extra-curricular School audiences, such as recruiters, visiting families, admitted students, and alumni groups around the country and overseas. I also speak on the same subject at corporate events.

#### **Economic Development**

In 2009 I co-authored a book with Dean Glenn Hubbard of Columbia Business School on local business vs. aid in poor countries, *The Aid Trap: Hard Truths About Ending Poverty*.

# Ford Foundation

# New York (1993-2001)

I was an internal innovation advisor to the global grant-making staff of the Ford Foundation. I pioneered the first organization-wide innovation methods across all fourteen offices around the world, for a global budget of \$500 million per year.

# West Africa (1987-1993)

After a year as a Program Officer in Ford's West Africa office, I became Representative, with overall

responsibility for grant-making and management. Our annual budget was just over \$5 million and a staff of fifteen reported to me. I helped establish the West Africa Rural Foundation, West Africa's first grant-making organization wholly run and governed by Africans.

## Economist / consultant (1983-1986)

I consulted as an economist in Africa for the World Bank, USAID, the United Nations Development Program, and Winrock International, as a specialist in modifying economic plans to take account of local economic systems.

### Secondary school teacher, Botswana (1975-6)

For two years after college, I taught secondary school in a village in Botswana.

#### **EDUCATION**

Columbia University: B.A. 1974, M.A. 1979, Ph.D. 1985 (Economic History)

### LANGUAGES

English, French

### **PUBLICATIONS**

#### Books

The Art of Ideas (2019, co-author Amy Murphy)

The Seventh Sense: How Flashes of Insight Change Your Life (2015)

Creative Strategy: A Guide for Innovation (2012)

The Aid Trap: Hard Truths About Ending Poverty (2009, co-author Glenn Hubbard)

Strategic Intuition: The Creative Spark in Human Achievement (2007)

The Art of What Works: How Success Really Happens (2003)

Napoleon's Glance: The Secret of Strategy (2002)

Lovers of the African Night (novel, 1987)

An Economic Analysis of Southern African Agriculture (1986)

The Great Thirst (novel, 1985)

### Monograph

Coup d'Oeil: Strategic Intuition in Army Planning (U.S. Army War College, 2005)

### **Chapters**

- "Intuition in Strategic Thinking," in L. Osbeck and B. Held, *Rational Intuition*, Cambridge University Press, 2014
- "Improvisation in Management," in G. Lewis and B. Piekut, *Oxford Handbook of Critical Improvisation Studies*, Oxford University Press (forthcoming 2015, co-author P. Ingram)
- "Strategic Intuition in Army Training," in H. Wolters et al., Enhancing the Army's Strategic Thinking Capability, U.S. Army Research Institute, 2012
- "Strategic Intuition," co-author Malia Mason, in M. Sinclair, *Handbook of Intuition Research*, Edward Elgar, 2011

### Op-Ed

- "Why Africa Needs a Marshall Plan," co-author Glenn Hubbard, Financial Times, June 4, 2007
- "Religious Fervor and Guns," Huffington Post online, December 12, 2015
- "Harriett Tubman vs. Abraham Lincoln," Huffington Post online, April 21, 2016
- "The Ancient Greeks Warned us About Trump," Daily Beast online, December 10, 2016

### Articles

- "How to Unleash Creative Thinking," co-author Amy Murphy, Strategy+Business, Jan 2020
- "What's Old is New," Youngupstarts.com, Dec 2019
- "Your Seventh Sense," European Business Review, Aug-Sep 2015
- "Design vs. Discovery," European Business Review, Nov-Dec 2013
- "Creative Strategy," European Business Review, Nov-Dec 2013
- "How Aha! Really Happens," Strategy + Business, Winter 2010
- "Roots of Prosperity," co-author Glenn Hubbard, Strategy+Business, Autumn, 2009
- "Strategic Intuition: East Meets West in the Executive Mind," *Peking University Business Review*, January 2008
- "The Forgotten Lessons of the Marshall Plan," co-author Glenn Hubbard, Strategy+Business, 51, 2008
- "Le merveilleux mystère de l'intuition stratégique," co-author Manuel Barbero, *l'Expansion*, 130, September 2008

#### Columbia Executive Education Sessions

- · Advanced Management Program
- African Business School (Morocco)
- Atlantic Philanthropies (Ireland)
- · Aviva (UK)
- · Bank of America
- · Bristol-Myers Squibb
- BRITE
- · Center for Curatorial Leadership
- Cheung Kong GSB: CEO + EMBA
- · China Construction Bank
- · China Eastern Airlines
- CIO Institute
- Columbia Essentials of Management
- · Columbia Management Institute
- Columbia Senior Executive Program
- · Columbia Senior Leaders Program
- · Creating and Executing Breakthrough Strategies
- Creative Strategy
- Deloitte (US, Mexico)
- · Deutsche Bank
- Developing Leaders Program
- Development Bank of Japan
- ECLA
- Emerging Leader Development Program
- Ericsson (Sweden)
- Eruditis
- Executive Development Program
- · Exxon-Mobil

- FIA
- · First Eagle
- General Management Leadership Program
- · Global Account Manager Program
- KAIST (Korea)
- Kering (France)
- LendLease (Australia)
- · Mastering Management
- · Museum of Modern Art
- Novartis (Switzerland)
- · Otsuka (Japan)
- · Panasonic
- Proskauer
- · Reinventing Innovation
- Sabanci
- Santander (Spain)
- · Senior Leaders Program
- Siam Cement (Thailand)
- · Skadden
- Stryker
- · Sun Yat Sen Business School
- Trend (Brazil)
- United Jewish Appeal
- Virgin Mobile (UK)
- · Wounded Warrior Project
- · Strategic Intuition
- WHU EMBA (Germany)
- YPO

## Outside Activities 2006-2021: Speaking and Consulting

#### **United States**

- · Aethos Consulting Group
- Alcoa
- · American Express
- · Association for Strategic Planning
- Bank of America
- · BearingPoint
- Becton Dickinson
- · Bibby Financial Services
- · Bloomberg Studio
- Booz + Co.
- · CFA Institute
- Chicago Graduate School of Business
- · Chick-fil-A
- · Columbia Center on Chinese Education
- Defrag 2008
- · Eckerd Family Foundation
- · Entrepreneurs' Organization
- Ernst + Young
- Executive DBA Conference
- · Executive MBA Council
- Federal Home Loan of Seattle
- · Federal Judicial Center
- Finance Development Training Institute
- Gartner
- · Grant Thornton
- · Haas School of Business, Berkeley
- Marketing Executives Networking Group
- · Metropolitan Museum of Art
- · Microsoft
- · Navigant Consulting
- · National Black MBA Association
- · New York Association of Training and Education Professionals
- New York City Department of Education
- · New York Needs You
- · New York Alliance for Inclusion and Innovation
- · NIDEC Motors
- · Ogilvy & Mather
- · Ohio Banker's League
- One Day University
- · Panasonic
- · Pension Real Estate Association
- · Pepperidge Farm

- · Research Affiliates
- · RF Binder
- · Special Libraries Association
- · Squarespace
- TEDxEast
- Truliant
- Trump Group
- · UCF-IST
- US Army Research Institute
- · US Army War College
- US Circuit Court First District
- · UN Federal Credit Union
- · Washington Mutual
- · Winston-Salem Chamber of Commerce
- · Wounded Warrior Project
- Young Presidents' Organization
- · Ziff Brothers Investments

### **International**

- Abdul Latif Jameel (Saudi Arabia)
- · AKEPT (Malaysia)
- Amgen (Columbia)
- AVE (Venezuela)
- Capitaland (Singapore)
- Clariden (Singapore)
- Coppel (Mexico)
- CNAM (France)
- Department for International Development (UK)
- The Economist (UK)
- Eisai (Japan)
- EMBA Council (France)
- GIBS (South Africa)
- HEC (France)
- Hudson's Bay Company (Canada)
- IIPM (India)
- Interdisciplinary Center (Israel)
- Investment Industry Association (Canada)
- Lonza (Switzerland)
- Marketing and Innovation in China (China)
- MILE (Saudi Arabia)
- NADAV Fund (Israel)
- · Nokia (Finland)
- Novartis (Switzerland)
- Novozymes (Denmark)

- OCBC Bank (Singapore)
- OCP (Morocco)
- Seminarium (Mexico)
- Siemens (Germany)
- StatoilHydro (Norway)
- Tsinghua University (China)
- TUM (Germany)
- Vestas (Denmark)
- Vlerick Business School (Belgium)
- World Economic Forum (Switzerland)

# Financial Interest/Ownership

• principal, Creative Strategy Group LLC, which managed most of these outside engagements